

**Out -of -Warranty Repair Instruction Form for
WonderMill Grain Mill and Wonder Junior Hand Grain Mill and
WonderMix Kitchen Mixer's and Family Grain Mill**

If your grain mill or mixer is OUT OF WARRANTY but you need repair service please do the following:

1. PLEASE CALL US AND TALK TO A TECNICIAN FIRST TO MAKE SURE WE CANNOT RESOLVE YOUR PROBLEM OVER THE PHONE SO AS TO AVOID EXPENSIVE SHIPPING COSTS FOR YOU AND DOWN TIME FROM YOU BEING ABLE TO USE YOUR PRODUCTS. CALL 208-234-9352 AND ASK FOR SERVICE DEPT.
IF YOU ARE INSTRUCTED TO SEND IT IN FOR REPAIR THEN DO THE FOLLOWING:

2. Package **ONLY** the **CLEAN Grain Mill** OR **Mixer Base** (unless otherwise instructed) in a plastic bag in a good box with plenty of padding to ensure protection and to meet required shipping rules.
- **DO NOT INCLUDE OTHER ACCESSORIES** like canisters, lids, bowls, whips, clamps Burrs etc. (unless otherwise instructed)
3. Please tell us the following information so we can contact you:

Full Name: _____
Phone Number(s): (____) _____ - _____ or (____) _____ - _____
Physical Address (no PO BOXES): _____ _____
City: _____ State: _____ Zip Code: _____
eMail Address: _____

4. Please include a brief description of the problem (be specific):

5. Insure mill or mixer for (approx. \$300) or current replacement value

Then ship the mill or mixer with **THIS** page of the Form to:

**The WonderMill Warranty Center
Attn: Repair Dept
322 West Griffith Road
Pocatello Idaho 83201**

6. – After we receive the Product, we will have a technician inspect your product and then you will be contacted with a FREE Repair Estimate and description of what is needed, so you can make a decision. If you Authorize the work to be completed, **only then** will we will proceed with the repair work, with a Credit Card Authorization from You. When the repair is completed, we will Ship the Product back to you and email a return conformation. Please do not send credit card information at this time. Thanks:

**** DO NOT INCLUDE THIS PAGE OF THE FORM IN YOUR PACKAGE ****

Please keep this page for your records

You will be contacted if there are any other applicable charges Phone number 208-234-9452

Please Note: All Return Shipping costs are responsibility of customer and Any Mill or Mixer sent in from Canada or other Foreign countries for Repair **will be subject to an additional return shipping cost**

Product sent in for repair _____

Date Sent in _____

Shipped via (shipping company) _____

Tracking number _____

You will need the following credit card information available, when we contact you with your Free Estimate, if you decide to have the product repaired. Please do not send this information in with repair. Thanks

Credit Card #: _____ - _____ - _____ - _____

Expiration Date: _____ / _____ CVV Security Code: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____ Country _____

Thank you,

Brownwick Ilc.

The WonderMill Company

322 W. Griffith Rd.

Pocatello, ID 83201

Phone: (208) 234-9352

Fax: (208) 419-0602

service@thewondermill.com