

WhisperMill Grain Mill – No Warranties Valid
Repair Instruction Form

WhisperMill Customers – Although we are not in any way associated with the distributors of the GrainMaster WhisperMill Grain Mill, we are trying to help people who own these mills by providing service and parts.

If your WhisperMill is in need of repairs please do the following:

1. Package **ONLY** the **CLEAN Grain Mill** in a good box with plenty of padding
 - DO NOT INCLUDE OTHER ACCESSORIES like canisters, lids etc
2. Please tell us:

Full Name: _____
Phone Number(s): (____) _____ - _____ or (____) _____ - _____
Physical Address (no PO BOXES): _____

City: _____ State: _____ Zip Code: _____
eMail Address: _____

3. Please include a brief description of the problem (be specific):

4. Fill out the credit card information below:

Credit Card #: _____ - _____ - _____ - _____
Expiration Date: _____ / _____ CVV Security Code: _____
Billing Address: _____
City: _____ State: _____ Zip Code: _____

5. Insure grain mill for current replacement value (approx. \$250)
6. Then ship the WhisperMill with THIS page of the form to:

The WonderMill Warranty Center

Attn: WhisperMill Repair Work
322 W. Griffith Rd.
Pocatello, ID 83201

7. After a technician checks your mill, you will be contacted regarding the costs and details of repairing your product.

**** DO NOT INCLUDE THIS PAGE OF THE FORM IN YOUR PACKAGE ****

Please keep this page for your records

The repair ESTIMATES are as follows:

1. **Basic Repair: \$30.00** --- Includes unclogging and minor adjustments, shipping back to USA customers and a 30 day warranty. Parts sold separately.
2. **Intermediate Repair: \$80.00** --- Includes repairs that require disassembly of the mill, replacing small parts, shipping back to USA customers and a 90 day warranty. Parts sold separately.
3. **Complete Overhaul: \$160.00** --- Includes a complete REPLACEMENT of the motor/milling head assembly (essentially you have a brand new mill) and shipping back to USA customers. Other parts sold separately

Please note these policies:

- The above repair estimates are just that, estimates. They are described for your general knowledge.
 - All repair quotes include return shipping to you, the customer. So the quote is the complete price.
 - WhisperMills left in the possession of Grote Molen, Inc. for more than 30 days after the first contact, will become the property of Grote Molen, Inc.
 - Grote Molen, Inc. assumes no responsibility for scratches, breaks or damages of any kind prior to service, or any that may occur during the repair process.
 - Nothing will be done to your WhisperMill if there is no credit card information.
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Thank you,

Grote Molen, Inc
The WonderMill Company
322 W. Griffith Rd.
Pocatello, ID 83201

Phone: (208) 234-9352
Fax: (208) 419-0602

service@thewondermill.com