

WhisperMill Repair Form

Grote Molen, Inc.
 322 W. Griffith Rd.
 Pocatello, ID 83201

Phone: (208) 234-9352 Fax: (208) 478-2530

WhisperMill Customers – Although we are not in anyway associated with the distributors of the WhisperMill, we are trying to help the owners of WhisperMill Grain Mills by providing service and parts for your mills.

<i>Customer Information</i>			<i>Credit Card Information</i>		
Name:			Circle One: VISA MC DISC AMEX		
Address:			Number: _____ - _____ - _____ - _____		
City:	State:	Zip:	Exp Date: ___ / ___	Security Code:	
Telephone #:			Billing Address:		
Email:			City:	State:	Zip:

Please include a brief description of the problem:

If your mill is in need of service please do the following:

1. Package only the mill (**no canisters or lids**) in a good box with plenty of padding
 - Please clean the mill and place it in a plastic bag prior to packing it up
2. Insure package for current replacement value (approx. \$250)
3. Ship mill to:

WonderMill Warranty Center
 322 W. Griffith Rd.
 Pocatello, ID 83201

The repairs are as follows:

1. **Basic Repair \$30.00:** Includes unclogging and minor adjustments, shipping back to USA customers, and a 30 day warranty.
2. **Intermediate Repair \$80.00:** Includes repairs that require disassembly of the mill, replacing small parts, shipping back to USA customers, and a 90 day warranty.
3. **Complete Overhaul \$150.00:** Includes complete replacement of the motor and milling head assembly (essentially you have a brand new mill), shipping back to USA customers, and a 1 year warranty

Please note these policies:

- * All of the rates include return shipping to you (the customer). So the rate is the complete price.
- * All repairs require up to an \$80 preauthorization. After a technician looks at your mill, it will be repaired and returned unless it is over \$80
- * If it is over \$80, you will be contacted for approval
- * Completed repairs left over 30 days will become the property of Grote Molen, Inc.
- * All liability claims are subject to amount of repair bill only.
- * Grote Molen, Inc. assumes no responsibility for scratches, breaks or damages of any kind prior to service, or any that may occur during the repair process.
- * IF YOU WANT YOUR MILL SERVICED, YOU MUST SIGN HERE ►

I release Grote Molen, Inc. of all liabilities specified and I authorize them to service my machine.

Signed: _____