

**Warranty Repair Instruction Form for  
WonderMill Grain Mill and Wonder Junior Hand Grain Mill and  
WonderMix Kitchen Mixer's**

**If your grain mill or mixer is in need of warranty service please do the following:**

1. PLEASE CALL US AND TALK TO A TECNICIAN FIRST TO MAKE SURE WE CANNOT RESOLVE YOUR PROBLEM OVER THE PHONE SO AS TO AVOID EXPENSIVE SHIPPING COSTS FOR YOU AND DOWN TIME FROM YOU BEING ABLE TO USE YOUR PRODUCTS. CALL 208-234-9352 AND ASK FOR SERVICE DEPT.  
IF YOU ARE INSTRUCTED TO SEND IT IN FOR REPAIR THEN DO THE FOLLOWING:
2. Package **ONLY** the **CLEAN Grain Mill** OR **Mixer Base** (unless otherwise instructed) in a plastic bag in a good box with plenty of padding to insure protection and to meet required shipping rules.
  - **DO NOT INCLUDE OTHER ACCESSORIES** like canisters, lids, bowls, whips, clamps Burrs etc.
3. For warranty repair work include a **copy** of your proof of purchase or receipt (**NOT THE ORIGINAL**)
4. Please tell us the following information so we can contact you :

Full Name: _____
Phone Number(s): (_____) _____ - _____ or (_____) _____ - _____
Physical Address (no PO BOXES): _____ _____
City: _____ State: _____ Zip Code: _____
eMail Address: _____

5. Please include a brief description of the problem (be specific):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

6. – You Can Send a check or money order for \$25 made out to Wondermill or We will contact you for your credit card information to pay for return shipping by phone or email after Warranty repair work is completed do not send credit card information at this time Thanks :

7. Insure grain mill or Mixer for current replacement value (approx. \$300) or more

Then ship the mill or mixer with THIS page of the Form to :

The WonderMill Warranty Center  
Attn: Repair Dept  
322 West Griffith Road  
Pocatello Idaho 83201  
Email: [service@thewondermill.com](mailto:service@thewondermill.com)

You will be contacted if there are any other applicable charges Phone number 208-234-9452

Please Note : Any Mill or Mixer sent in from Canada for Warranty Repair that was purchased from a Non Canadian Authorized Wondermill Dealer **will be subject to an additional \$50 warranty repair fee** to support our Canadian Dealers and Canadian Warranty subsidies. Please Buy Canadian if you live in Canada.

\*\*\*\* DO NOT INCLUDE THIS PAGE OF THE FORM IN YOUR PACKAGE \*\*\*\*

Please keep this page for your records

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Product sent in for repair \_\_\_\_\_

Date Sent in \_\_\_\_\_

Shipped via (shipping company) \_\_\_\_\_

Tracking number \_\_\_\_\_

You will need the following credit card information when we contact you for return shipping after warranty repair is completed Thanks

Credit Card #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Expiration Date: \_\_\_\_\_ / \_\_\_\_\_ CVV Security Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Country \_\_\_\_\_

Thank you,

**Brownwick Ilc.**

The WonderMill Company  
322 W. Griffith Rd.  
Pocatello, ID 83201

Phone: (208) 234-9352

Fax: (208) 478-2530

[service@thewondermill.com](mailto:service@thewondermill.com)