## Warranty Repair Instruction Form for <u>WonderMill Grain Mill</u> and <u>Wonder Junior Hand Grain Mill</u> and

WonderMix Kitchen Mixer's and Family Grain Mill

If your grain mill or mixer is in need of <u>warranty service</u> please do the following:

- 1. PLEASE CALL US AND TALK TO A TECNICIAN FIRST TO MAKE SURE WE CANNOT RESOLVE YOUR PROBLEM OVER THE PHONE SO AS TO AVOID EXPENSIVE SHIPPING COSTS FOR YOU AND DOWN TIME FROM YOU BEING ABLE TO USE YOUR PRODUCTS. CALL 208-234-9352 AND ASK FOR SERVICE DEPT. IF YOU ARE INSTRUCTED TO SEND IT IN FOR REPAIR THEN DO THE FOLLOWING:
- 2. Package <u>ONLY</u> the <u>CLEAN Grain Mill</u> OR Mixer Base (unless otherwise instructed) in a plastic bag in a good box with plenty of padding to ensure protection and to meet required shipping rules.
  - DO NOT INCLUDE OTHER ACCESSORIES like canisters, lids, bowls, whips, clamps Burrs etc. (unless otherwise instructed)
- 3. For warranty repair work include a <u>copy</u> of your proof of purchase or receipt (NOT THE ORIGINAL)
- 4. Please tell us the following information so we can contact you :

Full Name: Phone Number(s): () Physical Address ( <b>no PO BOXES</b> ):	or (_	)
City: eMail Address:	State:	

- 5. Please include a brief description of the problem (be specific):
- 6. You Can Send a check or money order for \$35 made out to Wondermill or We will contact you for your credit card information to pay for return shipping by phone or email after Warranty repair work is completed do not send credit card information at this time Thanks:
  - 7. Insure mill or mixer for (approx. \$300) or current replacement value

Then ship the mill or mixer with <u>THIS page of the Form to:</u>

The WonderMill Warranty Center Attn: Repair Dept 322 West Griffith Road Pocatello Idaho 83201 Email: service@thewondermill.com You will be contacted if there are any other applicable charges Phone number 208-234-9452

Please Note: Any Mill or Mixer sent in from Canada or other Foreign countries for Warranty Repair will be subject to additional return shipping costs and will be determined at time of return shipping according to current costs.

## \*\*\*\* DO NOT INCLUDE THIS PAGE OF THE FORM IN YOUR PACKAGE \*\*\*\*

## Please keep this page for your records

Product sent in for repair
Date Sent in
Shipped via (shipping company)
Tracking number
You will need the following credit card information when we contact you for return shipping after warranty

repair is completed Thanks

Credit Card #:					
Expiration Date: /		CVV Secu	CVV Security Code:		
Billing Address:					
City:	State:	Zip Code:	Country		

Thank you,

**Brownwick llc.** The WonderMill Company 322 W. Griffith Rd. Pocatello, ID 83201

Phone: (208) 234-9352 Fax: (208) 419-0602

service@thewondermill.com